



OCTOBER 2014

Presidents Message

Dear Members

I take this opportunity to thank-you for showing your continued support by re-joining the Association. We appreciate your loyalty and are pleased that we are making good progress in re-igniting the Association.

In recent weeks we have been successful in lifting the AAQHC profile by having a stand at APAC in Melbourne and at the Quantum Leap Conference in Sydney. Thank-you to those Council members who manned the stands and thank-you to the members who dropped by to offer support. It was terrific to hear the encourage you all gave us.

The work being completed on our website is making excellent progress. We will have a more modern and easy to navigate site available soon.

Our Credentialing team (PDAC) have commenced reforming and have included an update for the members and particularly Fellows and Associate Fellows in the newsletter below.

We have initiated the appointments process for the “skill based” positions on the Council and are well advanced in formalising those appointments. We are also in the process of advertising for the representative positions from the relevant states so please consider nominating and join the team of Council members working toward a new invigorated AAQHC.

Please continue to encourage your colleagues to join us at AAQHC. We remain the key association for Quality Managers in health care and believe we have something to offer anyone working in that arena. We are planning our AGM on 17th of November – via teleconference and I encourage you all to attend and have your say.

Belinda Westlake
President AAQHC



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Website Update

The Website development is continuing and will be available for all to access within the a short time. The development has taken a little longer than planned as we have refined the content to ensure the currency of all the information.
So please stay tuned.

Robyn Quinn

AAQHC Inc. Notice of Annual General Meeting 2014

Dear Member,

Notice is hereby given that the Annual General Meeting of The Australasian Association of Quality in Health Care Inc (ABN 65616720487),
is to be held on **Monday 17th November 2014**.

The meeting will be held **via teleconference**, commencing at **1600 hours**.
Details of the teleconference will be provided with the agenda.

Please contact aaqhc@aaqhc.org.au for proxy forms

Proxy forms shall be submitted to AAQHC by 1600 hours Monday 10th November (AESST) (1 week prior to the scheduled time of the meeting).

Regards

AAQHC Council



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PDAC News

AAQHC values Fellows and Associate Fellows. If you are a Fellow or Associate Fellow your Credentials will remain current whilst the organisation is going through this refresh process.

You will need to be a paid member though to enable you to use your Credentials. If you have not renewed your membership go to the AAQHC webpage where you will be able to complete this.

PDAC Future

AAQHC is committed to the continuation of the Professional Development and Credentialing process. The Council has established a small working group who will make recommendations to Council on the way forward. The first meeting of the group will be held in the next couple of weeks. If you would like to provide any feedback or input into this group, please contact Denise_curran@health.qld.gov.au

Please stay tuned to the AAQHC website for updates.

UPCOMING EVENTS

Weathering the Storm in the Quality Sphere

Working in Quality in 2014 can be challenging – Accreditation under the National Standards, Changes in the Victorian Health Department including a greater focus on patient-centred care and the patient experience, changes in Aged Care. How do you keep up with it all and make sense of it??

Come along to the upcoming education and networking session from the Victorian Healthcare Quality Association, in association with the Centre of Research Excellence in Patient Safety, which will showcase the support available for quality managers in the ever-changing quality sphere.

Venue: AMREP auditorium Alfred Hospital, Commercial Road, Prahran, Victoria

Date/time: Friday 24th October 2014, 09.30am – 15.30pm

Cost* \$75.00 for VHQA members \$130.00 for non-members



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***Cost includes welcome tea/coffee + Lunch**

Renowned Speakers

Dr. Cathy Balding,

Director of Qualityworks PL, a business dedicated to helping health services executives and quality professionals build and implement simple, powerful quality and governance systems that create great consumer experiences, using a strategic system model she has fine-tuned over many years. She runs Board and Executive clinical governance training across Australia and SE Asia, and is a member of the Board of a large aged care organisation. She is the author of two books, 'The Strategic Quality Manager Handbook' and 'Create a Great Quality System in Six Months Blueprint.'

Dr Karen Luxford

Director – Patient Based Care at the Clinical Excellence Commission, Sydney, Australia (CEC). In 2010, Dr Luxford founded the Partnering With Patients program at CEC to promote patients, family and carers as care team members and the role of patient-based care in improving patient safety and quality in health care services. In 2008-2009, Dr Luxford was a Harkness Fellow in Healthcare Policy & Practice, Beth Israel Deaconess Medical Centre, Harvard Medical School, Boston and studied exemplar patient-focused organizations in the USA and the role of leadership, patient engagement and patient feedback in improving service quality.

Australian Commission on Safety and Quality in Health Care (ACSQHC)

To be Confirmed

Maree Cameron

Manager Quality Improvement, Ageing & Aged Care Branch, Department of Health
Maree Cameron is a registered nurse with many years of leadership and management experience in the Australian aged care sector, including a diverse range of roles within the private and not for profits sectors and in State and Commonwealth government departments. She participates in a range of State and National aged care committees providing both expert and representative advice. Her strategic leadership role for advancing and promoting innovation in safety and quality in Victorian public sector residential aged services is focused on driving care excellence through effective governance and performance improvement strategies.

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Shared Decision Making events

The Australian Commission on Safety and Quality in Health Care – in collaboration with partner organisations – is holding two free events on shared decision making. Both events feature international experts in the area:

Professor Richard Thomson (Newcastle University, United Kingdom) and

Professor Dawn Stacey (University of Ottawa, Canada)

The use of shared decision making and patient decision aids in practice: A workshop for clinicians, medical educators, carer and consumer advocates, health services and policy



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makers

Melbourne

This event is co-hosted by the Commission and the Department of Health, Victoria. The workshop will explore:

- International initiatives in promoting shared decision making and use of patient decision aids
- Research and evidence of effectiveness
- Implementation in acute health care situations
- Practical implications for health services to improve patient participation in health care decisions
- Key issues in the training of health professionals

Time: 8.30am–3.30pm

Date: Monday 13 October 2014.

Location: Department of Health, 50 Lonsdale St, Melbourne

Registration: Free

Registration by 19 September is essential by RSVP to Andrew.Clarke@health.vic.gov.au

Shared Decision Making Symposium: Developing tools and skills for clinical practice Sydney

Co-hosted by the Australian Commission on Safety and Quality in Health Care and the University of Sydney's Centre for Medical Psychology and Evidence-Based Decision Making (CeMPED) the symposium will include:

- Tools and skills for effective shared decision making
- Current implementation issues for clinical practice
- Presentations by International and Australian experts & panel discussion.

Time: 8.30am–1.00pm

Date: Thursday, 16 October 2014.

Location: Rydges World Square, 389 Pitt Street, Sydney.

Registration: Free and open to the public.

Registration by 24 September is essential by RSVP to shannon.mckinn@sydney.edu.au

For further information, see <http://whatson.sydney.edu.au/events/published/shared-decision-making-symposium-developing-tools-and-skills-for-clinical-practice>



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Dear Colleagues,

The professional challenges for clinician's grow each year as the clients who receive care become more complex. This seminar is for anyone who has ever felt lost, confused, angry, frightened or lost a night's sleep wondering whether you are doing the 'right thing' for clients in the community setting.

The Transition Care forum is scheduled for **Thursday 13th November** at the M.A.D.E Museum in Ballarat (Victoria).

For more details visit the Transition Care Forum website:
<http://www.bhs.org.au/node/381>.

The program and registration form are available at the bottom of the website. The early bird rate is valid until **6th October 2014**. The forum commences at **8.45am**.

Please feel free to forward this email to friends and colleagues.

This email is forwarded on behalf of a third party so please direct enquiries to the appropriate person/s listed on the website.

Regards,
Catherine Pound
Administrative Officer, Centre of Research Excellence in Patient Safety
School of Public Health and Preventive Medicine
Monash University

Department of Epidemiology and Preventive Medicine
The Alfred Centre
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Melbourne Vic 3004

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CREPS Website: <http://www.med.monash.edu.au/sphpm/creps/>



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Registries

Website: <http://www.med.monash.edu.au/sphpm/depts-centres-units/registries/index.html>

CONFERENCES ATTENDED BY AAQHC

At 2 recent conferences, APAC, Melbourne and The Quantum Leap, Sydney, AAQHC sponsored booths to market the renewed AAQHC for members and new skilled based Council members. Council members manned the booths with some interest from respective registrants at both.

